



TOGETHER – WE CAN MAKE A DIFFERENCE

Concerned Friends is a registered charity committed to advocating for improved care for residents in all Long-Term Care (LTC) homes in Ontario. Without any financial support from the government, we rely on our membership, financial donations, and volunteers to help get the work done. We are a group of committed Ontario citizens with personal and professional experiences that compel us to strive for positive change.

Get Involved - This is truly a chance to contribute to improving the quality of long-term care in Ontario that meets the needs of residents, families, and staff.

Become a Board Member: The Board of Directors is responsible for the governance of the organization ensuring our mission and strategic objectives are met. The Board meets virtually and/or in person 6 times per year. Committees meet between Board meetings as necessary. Board members are elected to serve a minimum two-year term and are committed to providing the time required to perform board duties.

Become an Advocate: Advocates are responsible for responding to calls from individuals asking for advice and assistance regarding residents, family and/or friends of persons in long-term care homes. You would be asked to: be on call every three months for a two-week period monitoring phone and email daily. Orientation and training will be provided.

Become a Reviewer: Reviewers are responsible for reviewing and summarizing LTC inspection reports received from the Ministry of Long-Term Care. This self-directed review of all inspection reports in a catchment area of approximately 90 homes requires about 2-4 hours a month. You would be expected to participate in 1-2 committee meetings a year. Orientation and training will be provided. Reviewers need a computer with Excel, Word, and access to the Internet.

If you are interested in becoming a volunteer email board@concernedfriends.ca click [Get Involved](#) on our website concernedfriends.ca to download an application form. For more information, leave a message for us at 416-489-0146 and a volunteer will be in touch.

For more information about our organization, visit us at www.concernedfriends.ca or follow us on Facebook at www.facebook.com/concernedfriendsON/