



ARE YOU READY TO HELP MAKE A DIFFERENCE?

Concerned Friends is a registered charity committed to advocating for improved care for residents in all Long-Term Care homes in Ontario. Without any financial support from the government we rely on our membership, financial donations, and volunteers to help get the work done. We are a small and mighty group of committed Ontario citizens with personal and professional experiences that compel us to strive for positive change.

This is truly a chance to make a contribution to improving the quality of long-term care in Ontario that meets the needs of residents, families and staff.

Become a Board Member: The Board of Directors is responsible for the governance of the organization. The Board meets virtually and/or in person 6 times per year from 6:00-8:00 pm. The Annual General Meeting is held in Toronto in November. Committees meet between Board meetings as necessary. Directors are expected to commit the time required to perform board duties. Board members are elected to serve a minimum two-year term.

Become an Advocate: Responsible for responding to calls from individuals asking for advice and assistance regarding residents, family and/or friends of persons in long-term care homes. You would be asked to: be on call every three months for a two-week period monitoring phone and email daily (varies 0-7), attend 1-2 committee meetings a year and attend the annual general meeting. 2-3 hours of initial training will be provided.

Become a Reviewer: Responsible for reviewing and summarizing LTC inspection reports received from the Ministry of Long-Term Care. This self-directed review of all inspection reports in a catchment area of approximately 90 homes requires about 20-50 hours over one year. You would be expected to participate in 1-2 committee meetings a year and attend the annual general meeting. 2-3 hours of training will be provided. Reviewers need a computer with Excel, Word and access to the Internet.

If you or someone you know is interested in becoming a volunteer, we want to hear from you. Call us at 416-489-0146, email board@concernedfriends.ca or click [Get Involved](#) button on our homepage concernedfriends.ca to download an application form.

For more information about our organization, visit our website at www.concernedfriends.ca or follow us on Facebook at www.facebook.com/concernedfriendsON/